

Workplace Bullying Prevention Training



Bullying includes: Finger pointing, screaming, throwing objects, physical aggression, abusive language, isolation, and humiliating workplace behaviors.

- 35% of workers in United States report being bullied at some point in their career (Workplace Bullying Institute Survey, 2010)
- 27% of HR professionals have been victims of bullying (SHRM study, 2011)
- Ineffective workplace interventions can result in increased absenteeism, claims of discrimination, workplace violence and costly litigation
- Massachusetts pending legislation—the Healthy Workplace Bill—would make bullying illegal with penalties for employers

Workplace Bullying Prevention Training includes:

- Dynamic customized videos that help participants identify and distinguish bullying from other forms of unprofessional workplace conduct including workplace violence, and discriminatory harassment
- Effective intervention strategies for Human Resources and managers
- Suggested policy language to insert into your Code of Conduct Policy
- Role playing effective responses to complaints of bullying
- How to effective internal investigations into code of conduct and bullying complaints
- Customized training for employees on how to best respond to and report bullying

“Jean’s training on bullying was amazing, eye-opening and engaging. She was able to deliver sensitive information in a way that everyone was riveted and respectful.”

Linda Silva, Human Resources Director, Malden Housing Authority

“Jean trained our entire agency on bullying. She is one of the best trainers I have ever seen and her passion, knowledge and delivery style made an impact on everyone.”

Deborah Rosser, SVP, Finance, MassDevelopment Finance Authority

